

Privacy Policy

Effective Date: 6 July 2026

Tenaga Seri Wangsa Sdn. Bhd. ("we", "our", or "us") respects your privacy and is committed to protecting your personal data in accordance with the Personal Data Protection Act 2010 (PDPA) of Malaysia.

1. Collection of Personal Data

When you submit your information through our advertisements, website, or online forms, we may collect the following personal data:

- Full Name
- Contact Number
- Email Address (if provided)
- Any other information voluntarily submitted by you

2. Purpose of Collection

Your personal data is collected for the following purposes:

- To respond to your enquiry regarding our property developments.
- To provide information about our housing projects, promotions, pricing, and available units.
- To arrange appointments, site visits, or consultations with our sales representatives.
- To communicate with you regarding your interest in our products and services.
- To improve our customer service and marketing activities.

3. Disclosure of Personal Data

Your personal data will be kept confidential and will not be sold or disclosed to third parties except:

- To our authorised sales representatives or marketing personnel for follow-up purposes.
- Where required by law or government authorities.
- To service providers or financial institutions engaged by us to support our business operations, subject to appropriate confidentiality obligations.

4. Data Security

We take reasonable administrative and technical measures to safeguard your personal data against unauthorised access, disclosure, alteration, or destruction.

5. Retention of Personal Data

Your personal data will be retained only for as long as necessary to fulfil the purposes stated in this Privacy Policy or as required by applicable laws.

6. Your Rights

You may request access to, correction of, or update your personal data by contacting us using the details below.

7. Contact Us

If you have any questions regarding this Privacy Policy or your personal data, please contact:

Tenaga Seri Wangsa Sdn. Bhd.

Email: tsws@tswproperties.com

Telephone: 082-259 577

Business Address: P-1-G-1(A), Chonglin Park, Lot 351, Sect 55, Jalan Tabuan, 93100 Kuching, Sarawak, Malaysia

8. Changes to This Privacy Policy

We reserve the right to amend this Privacy Policy from time to time. Any updates will be published on this page.